

## **Quality Policy**

Global SLS

QMS-COR-POL-01

Sims Lifecycle Services (SLS) specializes in the recycling of waste electrical and electronic equipment, IT asset management involving the secure data eradication, and the servicing, refurbishment, and reuse of electrical and electronic equipment, including those services provided on-site at client's facilities.

SLS will continuously strive to meet or exceed clients' or other interested parties' expectations and requirements through the outstanding quality of our products and services.

We will endeavor to achieve this by managing relationships including client and customer focus, creating a team environment for continuous improvement through employee engagement, and with leadership commitment to exceptional quality.

As part of our Integrated Management System, we will also employ the Quality Management System to guide processes, objectives, and metrics that include the use of evidence-based decision-making and risk-based principles to drive sustainability throughout the organization.

Ingrid Sinclair Global President

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