



QUALITY POLICY

Global SLS

QMS-COR-POL-01

Introduction

Sims Lifecycle Services (SLS) specializes in the recycling of waste electrical and electronic equipment, IT asset management involving the secure data eradication and the servicing, refurbishment and reuse of electrical and electronic equipment, including those services provided on-site at Client's facilities.

Our Policy

It is the overall goal of SLS to better serve our customer by continuously taking action to improve the quality of our processes, products and services and it is our intention to:

- Implement, maintain and improve our Integrated Management System (IMS) and this Quality Policy;
- Use risk based principles to manage the inputs and outputs to our IMS and all of its components.
- Set defined objectives and targets which are measurable;
- Provide adequate resources to support this Policy;
- Communicate this Policy to all SLS employees via training and postings throughout our Facilities;
- Assure procedures are in place to verify the accuracy of test methods, testing equipment, and maintaining records of effective testing methods;
- Utilize sound strategy in determining the sales prices of material, components and equipment;
- Work with our entire recycling chain including clients, downstream vendors, suppliers, customers, and contractors to fulfill our quality, security, environmental, health and safety goals;
- Comply with all relevant regulations of the countries importing equipment, components, or materials that have passed through our facility or control.

We recognize that the responsibilities for Quality are shared by our all of our employees and as such all of our employees must strive to meet and when possible to exceed our customer expectations.

SLS suppliers and sub-contractors, who perform services on our behalf, are required to be compliant with the ethos of this Policy. All interested parties may have a copy of this Policy, as a statement of intent on the part of SLS to meet Client and Customer expectations.

Our Commitment

We are committed to supporting all of the above through effective leadership, procedures, management systems, training and accountability at all levels and making employees and contractors aware of this Policy, its impact on them and on the reputation of our business. Management will demonstrate its commitment through participation in Management Reviews and will be responsible for monitoring and reviewing performance measures.

Ingrid Sinclair
Global President

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